

Is this you on a bad day?

[http://www.youtube.com/watch?v=r0Vi
oAv-Z2U](http://www.youtube.com/watch?v=r0Vi
oAv-Z2U)

When we're struggling to be patient, try and remember. What were you like when you were 16?

- Respectful?
- Put together?
- Sure of yourself?
- Obedient?
- Quiet?
- Did your parents and teachers approve of the music you liked or the books you read?

What kind of music did you like?

- R & B
- Pop
- Hip-hop
- Rock
- Metal
- Rap
- Country
- Disco
- Classical
- Folk
- Jazz

If you were a young adult during the seventies, these are some artists you might have liked

Fleetwood Mac Rolling Stones
Black Sabbath Gladys Knight & The Pips
Peter Frampton Steve Miller Band The Allman Brothers Band
Led Zeppelin Bee Gees Marvin Gaye
Rod Stewart Lynyrd Skynyrd Rush
Billy Joel Pink Floyd Paul McCartney
The O'Jays Queen Elton John
The Who Aretha Franklin Curtis Mayfield
Neil Young George Harrison Al Green
Earth Wind & Fire Parliament The Eagles
The Clash Chicago The Ramones
Bob Dylan David Bowie
The Isley Brothers The Jackson 5 Stevie Wonder Grateful Dead
The Beach Boys KISS Crosby Stills Nash & Young
James Brown Bob Seger Elvis Presley Bruce Springsteen
Bob Marley Alice Cooper Aerosmith
John Lennon Eric Clapton
Sly and the Family Stone
Drake

If you were a young adult during the eighties, these are some artists you might have liked

Bon Jovi Run D M C.
Michael Jackson Phil Collins
Dire Straits George Michael
Van Halen Whitney Houston
Janet Jackson NWA
Guns N Roses Lionel Richie U2
Billy Joel Metallica Prince
Iron Maiden
Bruce Springsteen AC/DC Rush
Madonna Def Leppard
The Police
Judas Priest Public Enemy

If you were a young adult during the nineties, these are some artists you might have liked

Primal Scream
The Chemical Brothers
Pearl Jam
Nick Cave
Björk Blur
Beastie Boys
The Prodigy
Oasis
Portishead
Red Hot Chili Peppers
Pulp
REM.
The Verve
U2
Radiohead
Beck
PJ Harvey
Nirvana
Pavement
Dr Dre
Massive Attack
Smashing Pumpkins
Manic Street Preachers
A Tribe Called Quest

If you were a young adult during "the Oh's" , these are some artists you might have liked

The White Stripes
Franz Ferdinand Justin Timberlake
Gnarls Barkley Nick Cave
Kanye West Arctic Monkeys
OutKast Coldplay
Sufjan Stevens Radiohead Gorillaz
Eminem TV on the Radio Wilco
LCD Soundsystem M.I.A.
Arcade Fire The Streets
Jay Z The Strokes
The Libertines Modest Mouse
Missy Elliott
Queens of the Stone Age

"Every generation needs a new
revolution."
-Thomas Jefferson

Characteristics of Teens/Young Adults

Primary developmental needs:

- *Independence*
- *Excitement*
- *Identity*
- *Acceptance*

Characteristics of Teens/Young Adults

Milestones of early adolescence (11-13)

- Increases in concern about appearance
- Seeks independence from family
- Displays rebellious/defiant behaviors
- Importance of friends increases
- Peer group dominates
- Ego dominants viewing of all issues

Characteristics of Teens/Young Adults

Milestones of middle adolescence (14-16)

- Becomes less self absorbed
- Makes decisions on own
- Experiments with self image
- Takes risks and seeks new experiences
- Develops sense of values/morality
- Begins to make lasting relationships
- Becomes sexually aware
- Intellectual awareness increases
- Interests/skills mature
- Seeks out “adventures”

Characteristics of Teens/Young Adults

Milestones of late adolescence (17-18)

- Views world idealistically
- Becomes involved with the world outside of home/school
- Sets goals
- Relationships stabilize
- Sees adults as “equals”
- Seeks to firmly establish independence

Stereotypes

Teens

- Dangerous, destructive
- Drug-dealing gangsters
- Emotional
- Disrespectful
- Internet obsessed
- Loud and obnoxious
- Not interested in libraries
- Only care about appearance
- Physical/sexual
- Smart alecks
- Travel in packs
- Weird looking

Librarians

- Anal retentive detail freaks
- Bad hair, ugly shoes
- Bookworm
- Bored and boring
- Cold and uncaring
- Judgmental
- Neutered
- Obsessed with quiet
- Out of touch with the times
- Overprotective
- Rigid, serious
- Weaklings

Drake

Source: *Connecting Young Adults and Libraries, Chapter 2*, by Jones, Gorman, and Suellentrop, 2004.

- Developing realistic expectations of behavior is the first step to solving the YA patron problem
- Clearly, when YAs are talking but not disrupting others, the problem is our reactions, not their actions.
- The research on youth development points to building relationships as THE key.

“It is not so much teens who are problem patrons but rather staff who have broken the unwritten rules about fairness and respect, and thus cast the teens as villains when many of us are street level bureaucrats running amok.”

Rules

- Fair, firm, and consistent
- Noise vs. disruptive behavior
- Enforcing the rules
- Don't escalate
- Make the first impression a positive one

Reactions

- Don't power trip
- Keep cool
- Not personal
- Lighten up
- Remember

Respect

Drake

Source: *Connecting Young Adults and Libraries, Chapter 2*, by Jones, Gorman, and Suellentrop, 2004

Young Adult Services

Who are our patrons?

1. Families
2. Children
3. Young Adults
4. Adults
5. Seniors

Children & YAs of Clinton

2,084 students as of October 1, 2008

Joel School (pk-3): 689

Pierson (4-5): 313

Total children: 1,002

Eliot School (grades 6-8): 492

Morgan (9-12): 590

Total teens: 1,082

There are more YAs than children in Clinton and the library is right across the street from Morgan

We often focus on those patrons that control funding or are more likely to advocate for themselves. It is easy to put down young adults because they are unsure of themselves.

How can we appeal to *all* of our patrons?

What teens want in a library

- Gives teens a place of their own
- Asks and involves teens in all aspects
- Appears bright, cheerful, and filled with varied activities
- Friendly staff that treat them with respect
- Feels comfortable, where staff does not view teens with suspicion
- Runs promotional events featuring giveaways, food, and fun teen-relevant activities
- Creates music and video rooms
- Offers longer weekend and evening hours
- Rethinks fines and other regulations
- Features a place for teens to talk, listen to music, eat and drink, sit in comfortable furniture, and have access to relevant materials

Video clip about why teens love the library

<http://www.youtube.com/watch?v=AQVT3ol7qgo>

How can we work together to provide a warm supportive environment for the young adults of Clinton?

We can be a positive, protective asset to our youth.

Each positive adult relationship a young adult has helps protect them from negative influences, like drugs and alcohol